

NSW DPI Quality and Beyond

NSW DPI is actively working with research teams to comply to internationally recognised standards.

The introduction of certification to align research outcomes began in 2004. DPI have teams and facilities across the state, delivering diagnostic services and research results operating to standards which include the ISO 9001 Quality Assurance (QA) or NATA 17025 standards.

Having research and diagnostic teams adhere and be certified to recognised standards means that:

- Clients can be confident in research and analytical outcomes .
- Staff are employed who are competent to carry out practices which are controlled in an efficient workplace,
- Certification allows recognition of the processes and outcomes whilst allowing for continual improvement.

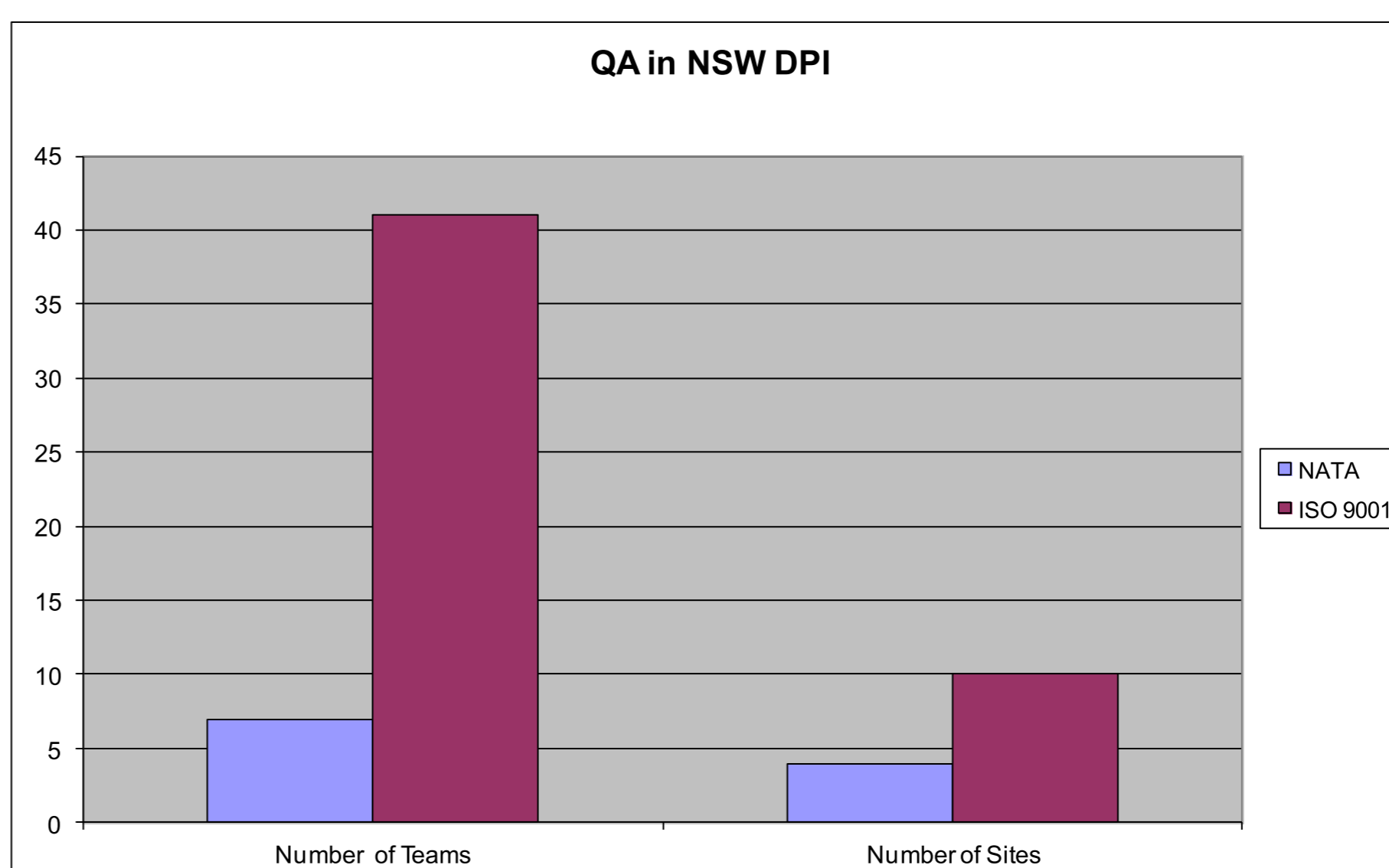
With the help of the Quality Assurance Officers and the support of Management, NSW DPI is working to extend the Quality Management System beyond laboratory activities to field based and other research programmes.

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DPI Narrabri and Tamworth QA staff on a field excursion to a commercial organisation operating under ISO 9001.

As at 30/6/2011, more than 150 research projects were included in certification to ISO or NATA standards. Over 100 were completed and more than 90 were in the planning stages. In the previous year the number of Diagnostic Analytical Services laboratory samples increased by 50% to 356 785, and income increase by 19% over the previous year. This reflects the benefits of certification and the progress made by research teams.



Certified Teams and participating sites across NSW DPI (as at 1st July 2011).



Primary Industries

